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| S PS  **Website:** [**www.streathamparksurgery.co.uk**](http://www.streathamparksurgery.co.uk)  **Email: WACCG.**[**spsadmin@nhs.net**](mailto:spsadmin@nhs.net) |  |

**Meeting held at Streatham Park Surgery**

**16:30 on 17th September 2019**

**In attendance:**

Confidential

**Apologies: Non attendees:**

ConfidentialConfidential

**Welcome:**

ZG welcomed members to the meeting and stated it would be a short meeting as he had very little updates.

The Minutes for the previous meeting (18th June) was discussed.

**Matters Arising/Action Log**:

Nothing in the Action log.

**Updates at the surgery:**

ZG: A new telephone service is being installed by the end of the year.

Group discussion: quality of existing service and problems experienced trying to get through.

**Locality meeting update:**

DZ: there were no meetings held since June.

Meeting finished early.

Date of next meeting: 10th December.

**Podiatry services:**

Group discussion about latest experiences and what their requirements are.

**Old people’s homes closing**:

Group discussion about the homes in the area.

PS: was told residents in one home were given 3 month’s notice to find another home.

**Drugs shortages because of Brexit**

PS: asked whether anything was doing done by the NHS due to the type of medication he took.

ZG: HRT will be some shortages but he receives emails detailing shortages

VL: Refer to previous Minutes as an NHS official statement regarding availability of drugs etc is attached

Group discussion: concerns about lack of availability of drugs

**LGBTQ+ coffee mornings:**

SS: very well attended and busy with 35 attendees (2 coming from Southend) and as far is she is aware, is the only one of its kind in London.

**Feedback from members**

VL: **Pilates taster classes**.

At the moment still in the setting up stages, update to follow at the next meeting

**Pop Up shop, GP Network etc** :

It was discussed at the last Wandle Locality Meeting but no minutes from this meeting was available.

Wandle Locality meeting 25th July – was rescheduled to September due to extreme hot weather. The notes and documents relating to GP Network, Pop up shop etc., should be available later in September.

**ACTION LOG:**

**ZG**:

update confirming how patients will be able to access the exercise classes and the feedback of staff who attended the session

**VL:**

Minutes from Wandle Locality Meeting circulate to PPG

**Acronyms as of June 2019:**

AQP - Any Qualified Provider

CBT - Cognitive Behavioural Therapy

CCG - Care Commissioning Group

CLCH – Central London Community Healthcare

CQC - Care Quality Commission

LGBT – Lesbian, Gay, Bi-sexual, Transgender

MICAS/MSK – Musculoskeletal Interface Clinics Assessment Service

NICE - National Institute for Care and Excellence

PCG – Patient Commissioning Group

PCT - Primary Care Trust

SGH – St George’s Hospital

SPOA – Single point of access

UTI – Urinary Tract Infection

WLCG – Wandle Local Commissioning Group